



MEETING AGENDA / MINUTES

Meeting/Project Name:	SUD All County MOU Quarterly Meeting		
Date of Meeting:	06/26/2025	Time:	10:00 AM – 11:00 AM
Meeting Facilitator:	Nicole Escobar	Location:	Webex

Meeting Objective/s

The purpose of this quarterly meeting is to facilitate effective collaboration and continuous improvement in all areas covered by the MOU between Managed Care Plan (MCP) and DMC State Plan and DMC-ODS Counties.

Meeting Agenda

Topic	Person(s) Responsible	Time Allotted
MCP/BHP Obligations	Nicole Escobar	5 Minutes
Training and Education	Nicole Escobar	5 Minutes
Screening, Assessment, and Referrals	Nicole Escobar	5 Minutes
Care Coordination and Collaboration	Nicole Escobar	5 Minutes
Quality Improvement	Nicole Escobar	5 Minutes
Data Sharing and Confidentiality	Nicole Escobar	5 Minutes
Dispute Resolution	Nicole Escobar	5 Minutes
Walk-On Items	All	5 Minutes
Topics for Next Meeting	All	5 Minutes

Attendees

Name	Department/Division	Attended
Danielle Padilla		X
Traci Squiers		X
Chris Mausolff	Butte County	X
Melody Robinson	Butte County	X
Scott Kennelly	Butte County	X
Tony Hobson	Colusa County	
Nancy McClafin	Del Norte County	
Rannell Brown	Del Norte County	
Shiann Hogan	Del Norte County	
Eloise Jones	Glenn County	
Joe Hallett	Glenn County	

Amy Cone	Humboldt County	X
Deanna Bay	Humboldt County	X
Emi Botzler-Rodgers	Humboldt County	
Kayleigh Emry	Humboldt County	
Nancy Starck	Humboldt County	
Paul Bugnacki	Humboldt County	
Amber Westphal	Lake County	X
April Giambra	Lake County	
Chrissy Andrus	Lake County	
Elise Jones	Lake County	
Vanessa Mayer	Lake County	X
Barbara Longo	Lassen County	
Tiffany Armstrong	Lassen County	X
Catherine Condon	Marin County	
Cody Milner	Marin County	
Jordan Hall	Marin County	
Jenine Miller	Mendocino County	X
Cassandra Eslami	Napa County	
Zachariah Todd	Napa County	X
Kelly Miner-Gann	Nevada County	X
Nicole Escobar	Partnership	X
Brandon Yadi	Partnership	
Carina Monroy	Partnership	X
Cindy Wilson	Partnership	X
Kara Kusalich	Partnership	X
Stephanie Wilson	Partnership	X
Vivian Agudelo	Partnership	X
Jessica McGill	PCBH Services	
Lisa Beck	PCBH Services	
Amy Ellis	Placer County	
Julia Soto	Placer County	
Scott Genschmer	Placer County	X
Sharon Sousa	Plumas County	
Laura Burch	Shasta County	
Miguel Rodriguez	Shasta County	
Lea Salas	Sierra County	
Sheryl Prinz-McMillan	Sierra County	

Sarah Collard	Siskiyou County	X
Emery Cowan	Solano County	
Cammie Noah	Sonoma County	X
Christina Marlow	Sonoma County	
Jennifer Pimentel	Sonoma County	X
Katrina Surprise	Sonoma County	
Masha McCarthy	Sonoma County	X
Wendy Wheelright	Sonoma County	
Will Gayowski	Sonoma County	
Philip Hernandez	Sutter County	X
Shawne Corley	Sutter County	
Julie Freitas	Sutter/Yolo County	X
Rick Bingham	Sutter/Yolo County	
Jayne Bottke	Tehema County	
Connie Smith	Trinity County	
Julie Freitas	Yolo County	

Notes, Decisions, Issues

Nicole started the meeting with housekeeping items, reviewing the agenda, and shared slides (attached):
Please keep muted unless there are questions or comments

- SUD Services – 24 County View
 - Map highlights: W&R counties, DMC-ODS counties, and State Plan counties.
 - Within W&R Counties: Levels of benefits supported
- Regional Structure
 - Regions with Regional Directors and their emails
 - Any questions specific to your region, feel free to reach out to directors in addition to W&R Partnership team
- Care Coordination/Referral Data
 - Different referral pathways: Enhanced Care Management (ECM), Community Supports (CS), and SUD Referrals by PCPs
- Referrals:
 - Links provided for referral pathways
 - Questions regarding a particular member: Contact CS at 800-809-1350
- Data Share:
 - ECM by County and Population of Focus (POF)
 - About 14,000 members are currently being served
 - About 2.5 claims per member
 - 155 serving providers
 - Access to Care: 84%, which is above our 80% KPI
 - Over 10k members being served by POF in SMH or SUD

- High Utilizers at about 9700 members – individuals who may be attending events in acute hospitalizations
 - About 9100 members facing homelessness without family are the third highest POF
 - CS by County and Support Type
 - Just over 11,000 members being served for CS
 - About 4 claims per member – showing members are staying within CS benefits a little longer than ECM
 - Enrolled membership: 74%, just under 80% KPI
 - 115 serving providers
 - Housing Transition continues to be highest utilized benefit followed by Medically-Supportive Food/Medically Tailored meals
 - Claims
 - Medical services paid by MCP – specifically screenings and interventions occurring through PCPs
 - 524 members screened within PCP
 - 1326 claims
 - Of 524 individuals, only 9 received brief intervention
 - May be attributed to false representing use/misuse within PCP setting or not documenting in EHR if intervention has occurred
 - Ongoing support for PCP to ensure these services are built and recognized against claims data
 - Submitted per county data via ShareFile
- Program Updates
 - BHIN 25-019: Transgender, Gender Diverse, or Intersex Cultural Competency Training Program Requirements
 - Link will be included on website and via email within the next coming weeks
 - No tracking method, but Partnership has attestation that DHCS has accepted in the past
 - BHIN 25-010 – Updated: BHIN 25-010 Medi-Cal Peer Support Program Standards
 - Any thoughts around peer support program standards? Or experience to partnering with certification providers?
 - None shared
 - BHIN 25-007: Traditional Health Care Practices Benefit
 - Partnership just notified that United Indian Health Services has been approved as traditional healthcare practice provider
- Quality Improvement Opportunities for FY 2025-2026
 - Data sharing for members who fall into the denominator for FUM and FUA
 - Any gaps/duplicate info with data?
 - Vanessa: We need to verify information from SVMS – will circle back.
 - Education providers related to coding for service may assist numeration identification
 - Any counties providing this level of support or interested in partnering?
 - None shared
- Claims – Distinct County of Claims
 - Plan Data Feed
 - DHCS SUD data sent to Partnership
 - Data received from DHCS to support FUA
 - Data inconsistent; not reflecting date received rather month of service
 - Working with DHCS to obtain this data

- Walk-On Items
 - Partnership Policy Numbers
 - Alphanumerical values of policies are changing, but names will be retained
 - Annual Reporting of MOU Activities
 - Uploaded to ShareFile for 2024
 - County PIPs – Collaboration Opportunities
 - Any desire with counties to have roundtable discussion for collaboration opportunities?
 - Cammie: Interested in collab for PIP on Peer Supports
 - Sarah: Siskiyou interested
 - Deanna: Humboldt interested
 - Vanessa: Lake interested
 - Yolo as well
 - Partnership to schedule
 - Others?
 - None
- Meeting dismissed 10:26am
- Next meeting: 9/18/2025 at 9:00am

Action Items		
Action	Owner	Due Date
1. Send out Meeting Minutes and Material	Carina Monroy	07/03/2025
2. Schedule Rountable/Collaboration for PIP on Peer Supports	Partnership	07/11/2025
3.		

MEETING AGENDA

Meeting / Project Name: SUD All County Quarterly MOU Meeting

Objective of Meeting: The purpose of this quarterly meeting is to facilitate effective collaboration and continuous improvement in all areas covered by the MOU between Managed Care Plan (MCP) and DMC State Plan and DMC-ODS Counties.

Date: June 26, 2025

Time: 10-11AM

Location: Webex

Facilitator: Nicole Escobar

Attendees: Ranell Brown, Nancy McClafin, Vivian Agudelo, Shiann Hogan, Julie Soto, Sarah Collard, Vanessa Mayer, Deanna Bay, Emi Botzler Rodgers, Paul Bugnacki, Connie Smith, Miguel Rodriguez, Laura Burch, Tiffany Armstrong, Barbara Longo, Jenine Miller, April Giambra, Cammie Noah, Christina Marlow, Catherine Condon, Cassandra Eslami, Julie Freitas, Emily Cowan, Jayme Bottke, Sharon Sousa, Scott Kennelly, Lea Salas, Joe Hallett, Eloise Jones, Tony Hobson, Kelly Miner-Gann, Rick Bingham, Shawne Corley, Scott Genschmer, Amy Ellis, Sheryll Prinz-McMillan, Elise Jones, Chrissy Andrus, Will Gayowski, Cody Milner, Lisa Beck, Nancy Starck, Kayleigh Emry, Jordan Hall, Jessica McGill, Amber Westphal, Catherine Condon, Philip Hernandez, Brandon Yadi, Stephanie Wilson, Carina Monroy

Materials- available on Sharefile

- Policy Grid
- SUD Referral Data (SABIRT)
- ECM Data
- Community Supports Data
- Annual MOU reporting
- MOU meeting outcomes

Topic	Description
MCP/ BHP Obligations	<p><u>Oversight Responsibility</u></p> <ul style="list-style-type: none"> i. Meet at least quarterly, as required. ii. Report on MCP’s compliance officer no less frequently than quarterly. MCP’s compliance office is responsible for MOU compliance oversight reports as part of MCP’s compliance program and must address any compliance deficiencies in accordance with MCP compliance program policies.
Training and Education	<ul style="list-style-type: none"> • DMC-ODS policies and procedures, and with clinical practice standards. <ul style="list-style-type: none"> • Where do counties feel gaps remain in workflows? • Are there any areas where Partnership can provide assistance and training?

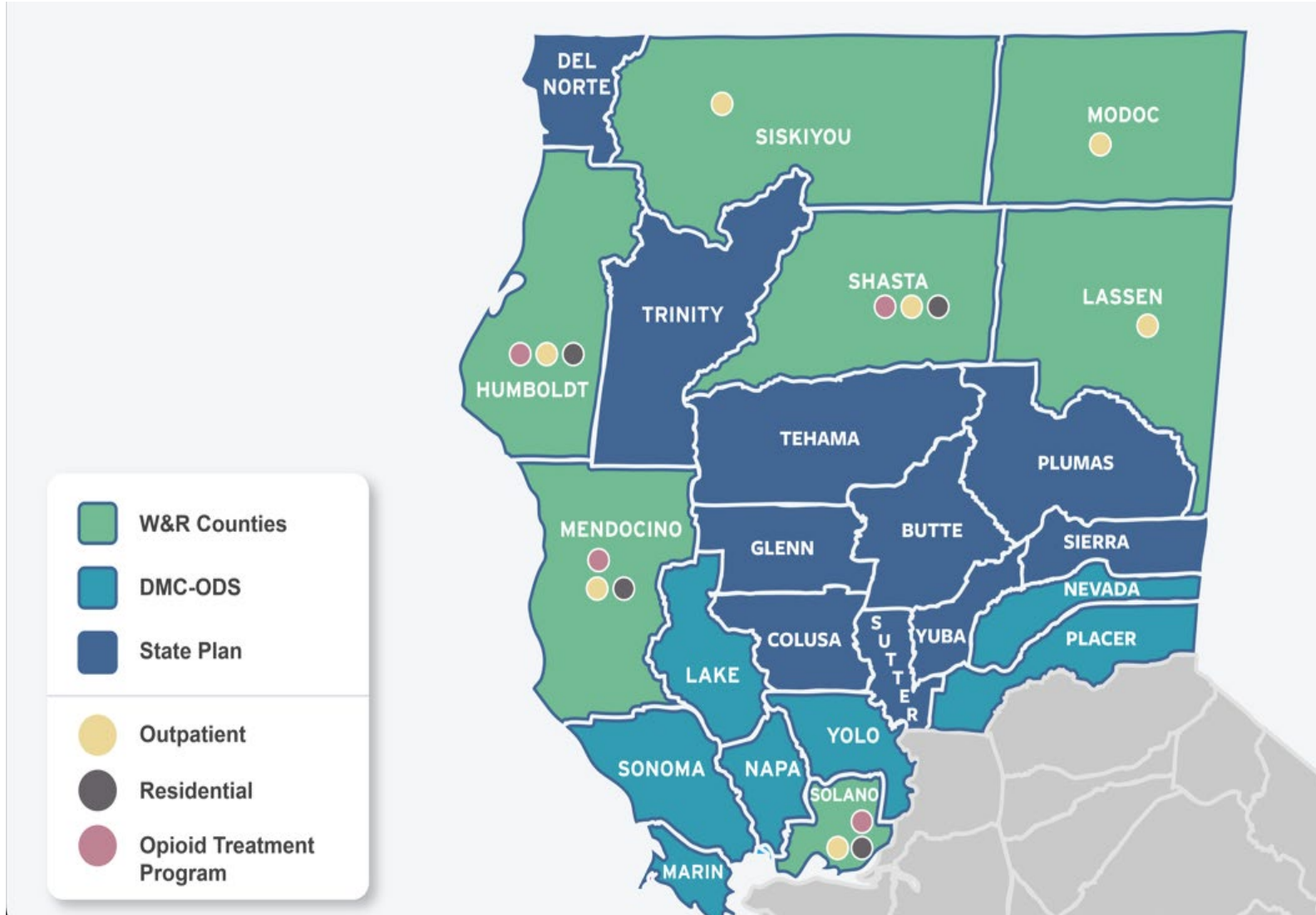
Screening, Assessment, and Referrals	PHC Policies & Procedures (for reference only) <ul style="list-style-type: none"> • MCUP3101: Screening and Treatment for Substance Use Disorder • MPCP2017: Scope of Primary Care – Behavioral Health and Indications for Referral Guidelines
Care Coordination and Collaboration	Partnership Policies & Procedures (for reference only) <ul style="list-style-type: none"> • MCUP3101: Screening and Treatment for Substance Use Disorder • MPCP2017: Scope of Primary Care – Behavioral Health and Indications for Referral Guidelines • M CCP2032 CalAIM ECM • MCUP3142 Community Supports
Quality Improvement	<ul style="list-style-type: none"> • Program updates & BHINs for collaboration <ul style="list-style-type: none"> • BHIN 25-019, 25-010, and follow-up on 25-007 • Data sharing • Education for providers
Data Sharing and Confidentiality	<ul style="list-style-type: none"> • Are SacValley ADTs working for counties?
Dispute Resolution	<ul style="list-style-type: none"> • The parties must agree to dispute resolution procedures in the event any dispute or difference of opinion arises regarding which Party is responsible for service coverage arising out of or relating to the MOU. (ADM52)
Walk-on Items	<ol style="list-style-type: none"> 1- Partnership policy numbers 2- Annual reporting of MOU activities 3- County PIPs – collaboration opportunities? 4- Others?
Topics for Next Meeting	




DMC-ODS & State Plan Quarterly MOU Meeting

June 26, 2025


SUD Services – 24 County View



Regional Structure

 **Eureka Office Region**


Del Norte, Humboldt, Lake, and Mendocino counties.

 **Vicky Klakken**, Regional Director
vklakken@partnershiphp.org


 **Chico Office Region**

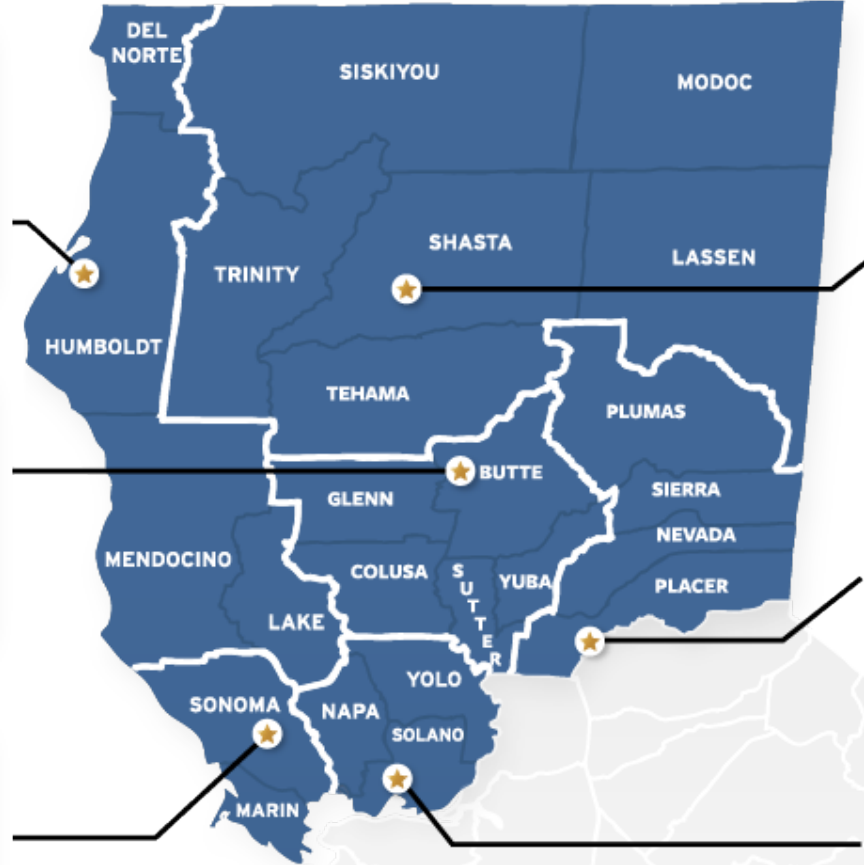
Butte, Colusa, Glenn, Sutter, and Yuba counties.

 **Rebecca Stark**, Regional Director
rstark@partnershiphp.org

 **Santa Rosa Office Region**

Marin and Sonoma counties.

 **Leigha Andrews**, Regional Director
landrews@partnershiphp.org



 **Redding Office Region**


Lassen, Modoc, Shasta, Siskiyou, Tehama, and Trinity counties.

 **Tim Sharp**, Regional Director
tsharp@partnershiphp.org


 **Auburn Office Region**

Nevada, Placer, Plumas, and Sierra counties.

 **Jill Blake**, Regional Director
jblake@partnershiphp.org

 **Fairfield Office Region**

Napa, Solano, and Yolo counties.

 **Kathryn Power**, Regional Director
kpower@partnershiphp.org

Care Coordination/ Referral Data

Enhanced
Care
Management

Community
Supports

SUD Referrals
by PCPs

Referrals

Care Coordination

May be requested by completing the appropriate form found here:

<https://www.partnershiphp.org/Providers/HealthServices/Pages/Care-Coordination.aspx>

Call 800-809-1350 if you have questions regarding a particular member

Enhanced Case Management

https://www.partnershiphp.org/Community/Documents/CalAIM%20Webpage/ECM%20Documents/Forms/ECM%20Referral%20Form%20-%20Adult_Final.pdf

Community Supports:

<https://www.partnershiphp.org/Community/Documents/CalAIM%20Webpage/Community%20Supports%20Documents/CS%20Referral%20Form.pdf>

Enhanced Care Management by County and Population of Focus



Number of claims, members enrolled, and members served for Enhanced Care Management (ECM) overtime, by county, and by ECM population of focus (POF)

Last refreshed: 6/17/2025 11:01:48 PM
Data refreshed monthly

Prepared by Jen Kung (JKung@partnershiphp.org)

17,055

ECM Enrolled Members

14,316

Members Served

35,142

Claims

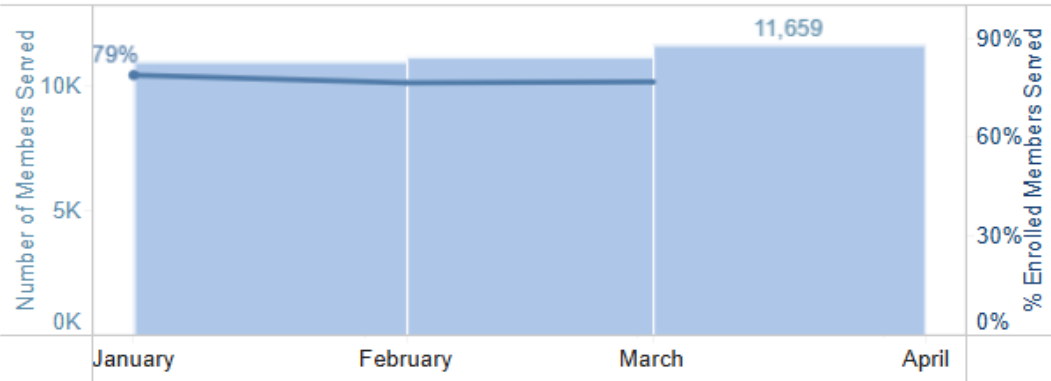
84%

Enrolled Members Served

155

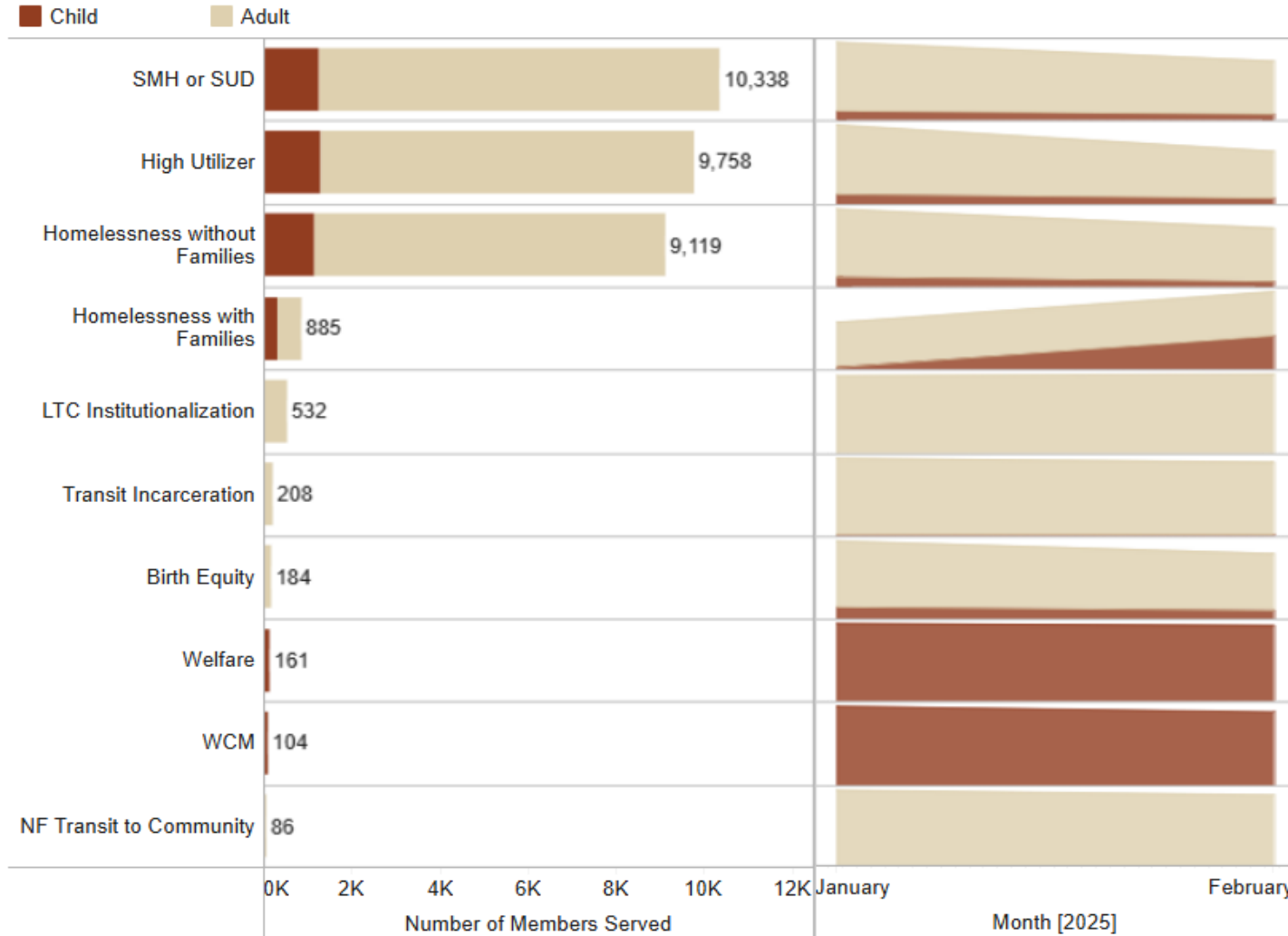
Serving Providers

Trend of Number of Members Served and Percent of Enrolled Members Served



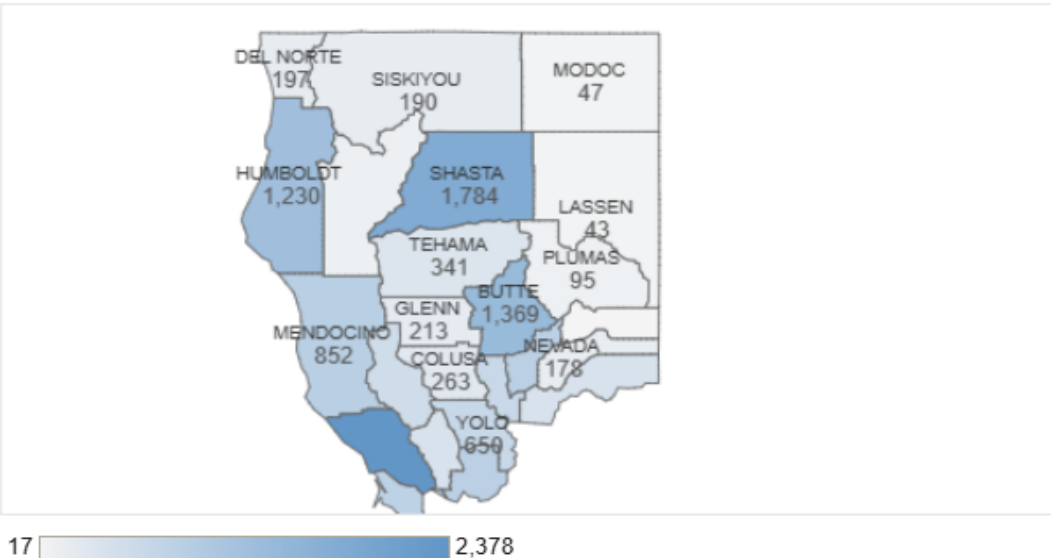
Number of Members Served by Population of Focus (POF)

Select a POF on the chart to filter the dashboard by POF



Number of Members Served by County

Select a County on the map to filter the dashboard by County



Community Supports by County and Support Type



Number of claims, members enrolled, and members served for Community Supports overtime, by county, and by support type

Last refreshed: 6/17/2025 11:01:48 PM

Data refreshed monthly

Prepared by Jen Kung (JKung@partnershiphp.org)

15,253

Enrolled Members

11,254

Members Served

46,689

Claims

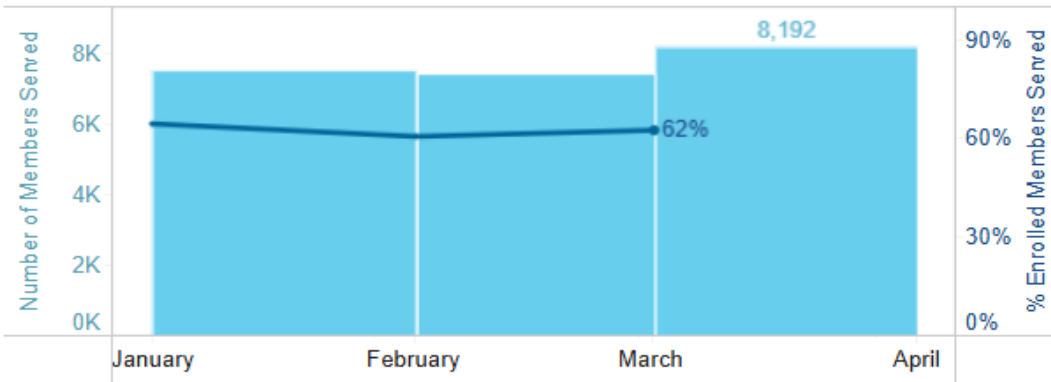
74%

Enrolled Members Served

115

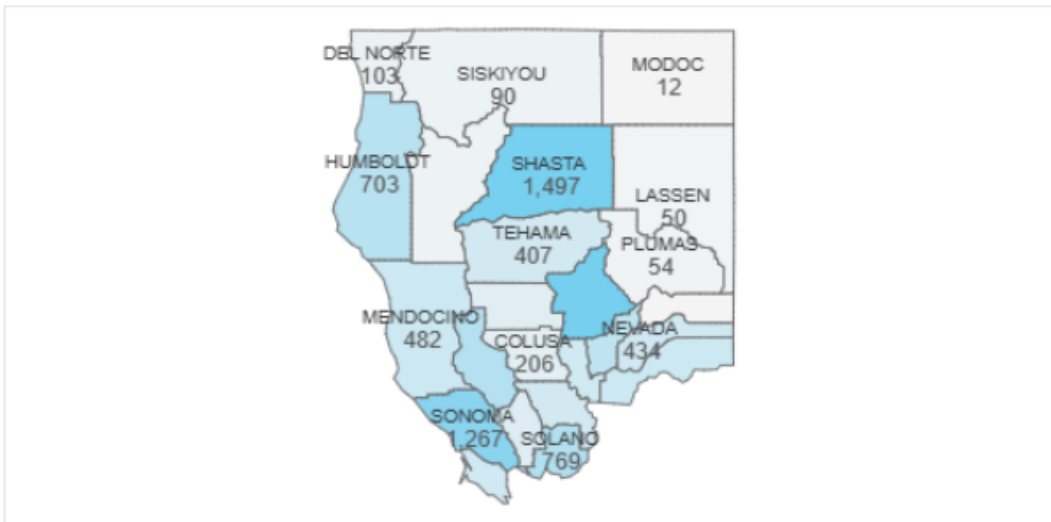
Serving Providers

Trend of Number of Members Served and Percent of Enrolled Members Served



Number of Members Served by County

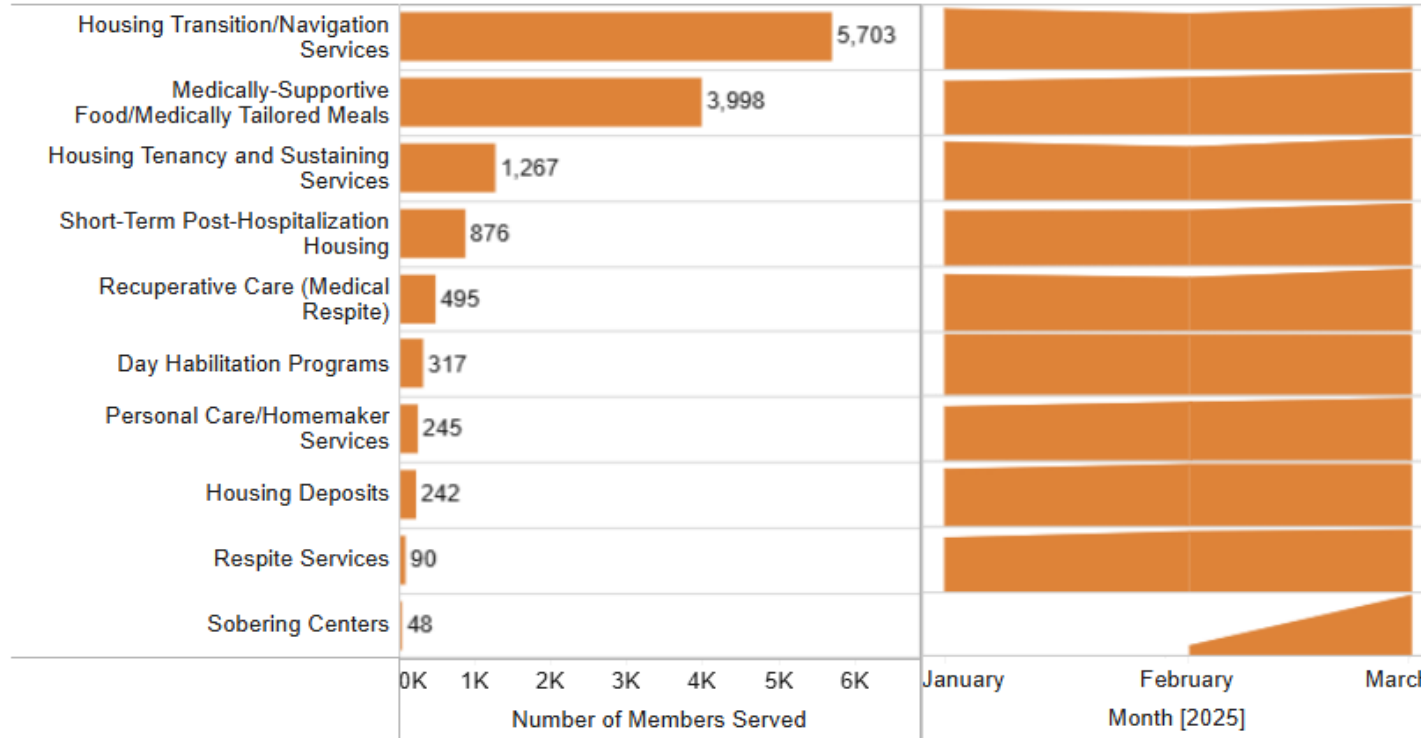
Select a County on the map to filter the dashboard by County



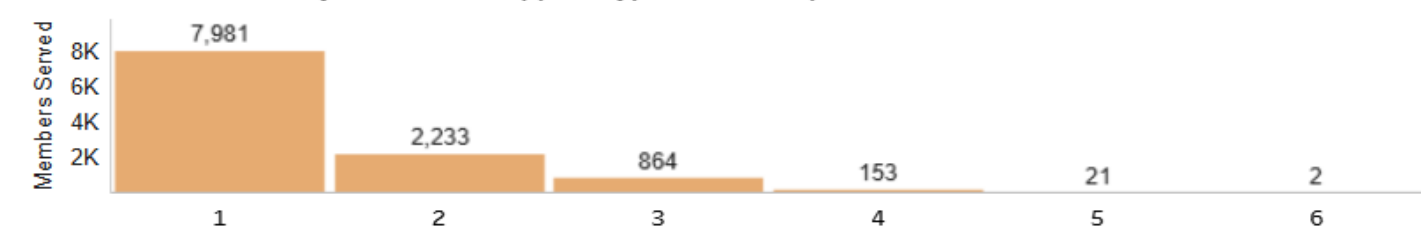
7 1,501

Number of Members Served by Support Type

Select a Support Type to filter the dashboard by Support Type



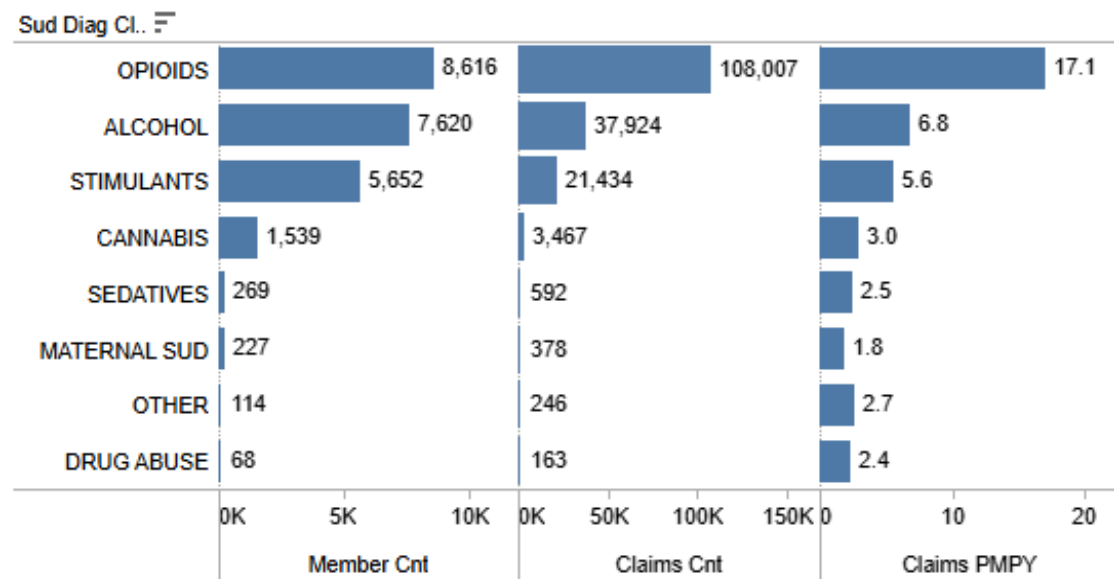
Number of Members by Number of Support Types Received per Member



Year of Service:
 Choose Location Level:
 Choose Location:
 Homelessness:
 Age Group:
 Risk Class:
 Kaiser Status:

Click on any bar or header below to filter on.

Claims with SUD as Primary or Secondary Diagnosis



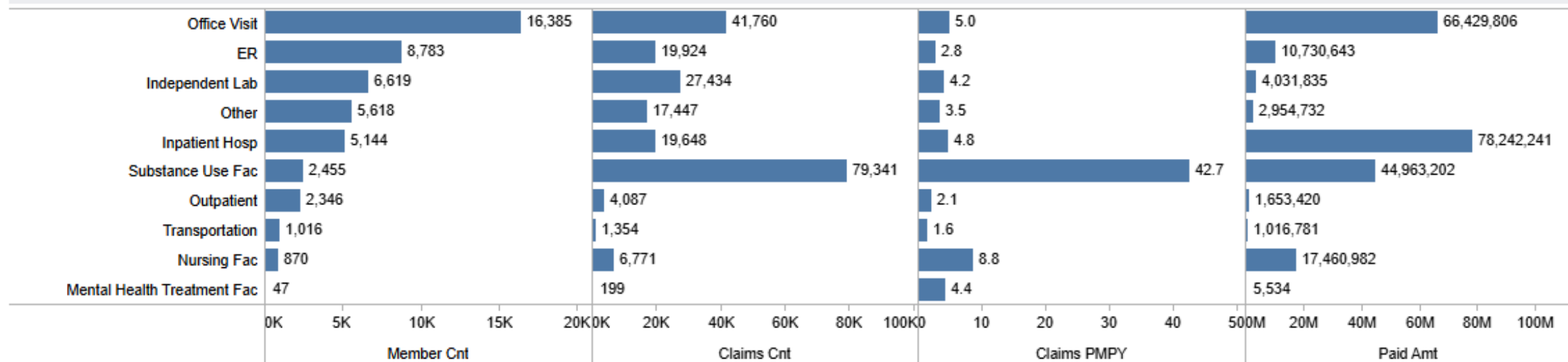
Claims with SUD Procedures

SUD proc	SUD proc desc	Member Cnt	Claims Cnt	Claims PMPY
H0049	ALCOHOL AND/OR DRUG SCREENING	524	1,326	2.8
H0050	ALCOHOL AND OR/DRUG SERVICE, BRIEF INTERVENTION, PER 15 MIN	9	9	1.0

Location Legend

■ Plan-wide

Service Location



Program Updates

- BHIN 25-019 - Transgender, Gender Diverse, or Intersex Cultural Competency Training Program Requirements
- BHIN 25-010 - Updated: BHIN 25-010 Medi-Cal Peer Support Program Standards
- BHIN 25-007 - Traditional Health Care Practices Benefit Implementation

Quality Improvement Opportunities for FY 2025-2026

- Data sharing for members who would fall into the denominator for FUM and FUA
 - Is the duplicative information sharing due to new ADTs available in SacValley Medshare?
- Education for providers related to coding for service that may assist numerator identification
 - Are any counties providing this level of support now or interested in partnering?



Claims

Distinct Count of Claims

Last Refresh Date: 2025-06-24

Year(s)
2024

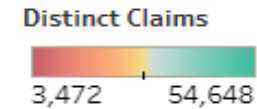
Data Source
DHCS SUD

Region(s)
(All)

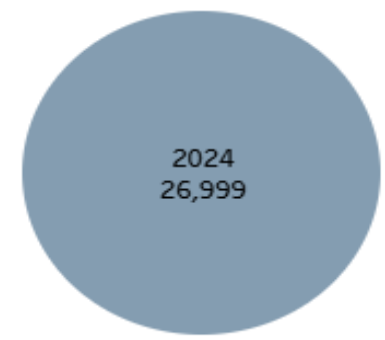
Sub Region(s)
(All)

County(s)
(All)

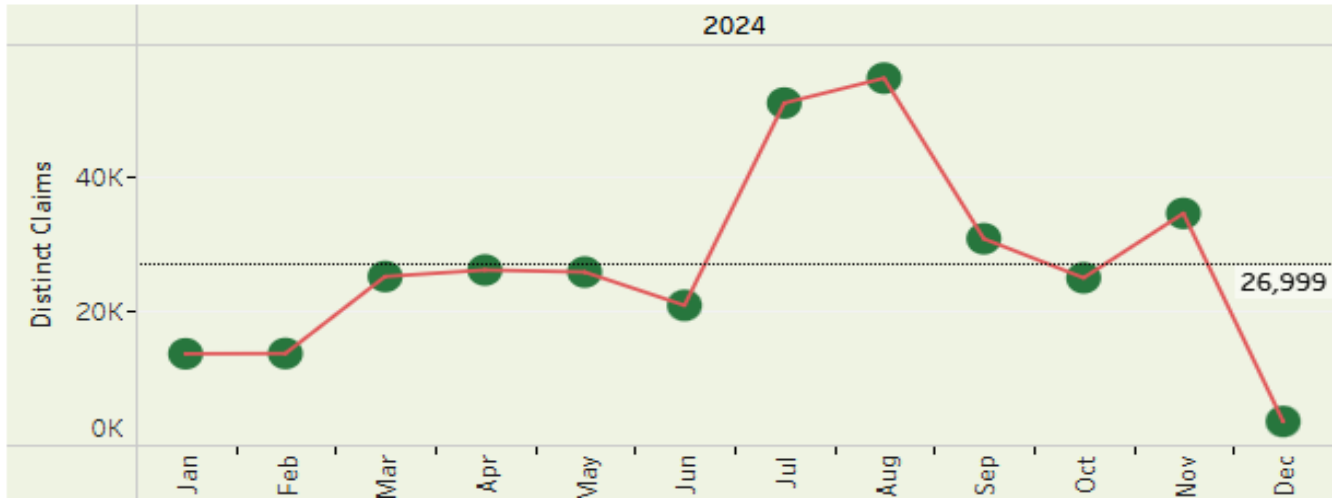
2024	
January	13,565
February	13,606
March	25,082
April	26,049
May	25,744
June	20,785
July	50,945
August	54,648
September	30,714
October	24,887
November	34,491
December	3,472



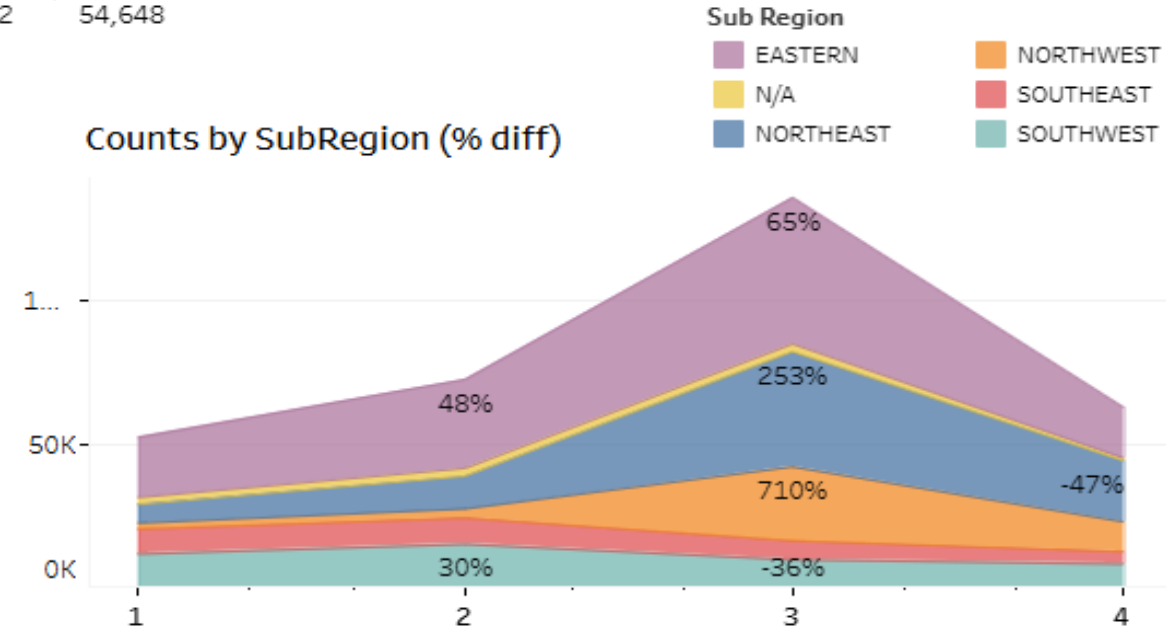
Yearly Average Counts



Reporting Year
2024



Counts by SubRegion (% diff)



Walk-on items



Partnership policy numbers



Annual reporting of MOU activities



County PIPs – collaboration opportunities?



Others?