QM CORNER
Marin County Behavioral Health and Recovery Services

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CalAIM FAQ Sheet

The Department of Healthcare Services (DHCS) has published a 17-page document covering Frequently Asked Questions (FAQs) regarding CalAIM changes. It is organized by Behavioral Health Information Notice number. Please refer to this document for questions regarding updates made to SMHS Access Criteria, DMC-ODS documentation requirements, the No Wrong Door policy, behavioral health documentation requirements, and coding during assessment.

https://www.dhcs.ca.gov/Documents/8-8-22-V1-CalAIM-Behavioral-Health-Initiative-FAQ.pdf

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Revised BHRS Policy on Concurrent Authorization for Inpatient

BHRS has updated the policy on concurrent authorizations for inpatient hospitalizations to find alignment on changes outlined in DHCS Information Notice 22-017.

Attached is the updated policy.

Targeted Case Management Treatment Plan

Please see below for a reminder about Treatment Plan requirements for Targeted Case Management (TCM), also referred to as Case Management or Brokerage activities:

TCM (Brokerage) services require a treatment plan to meet federal regulations.
The TCM treatment plan must be embedded in a Brokerage progress note and should be periodically revised as clinically necessary. **The creation of the treatment plan is required 1 time, not in every TCM note.**

The contents of the treatment plan should include:
- Goals, treatment, service activities, and assistance provided to the client to address the negotiated objectives of the plan as well as, medical, social, educational, or other services needed by the beneficiary.
- Description of the activities provided to the client to ensure active participation of the beneficiary and working with the beneficiary (or the beneficiary's authorized health care decision maker) and others to develop treatment plan goals.

- Description of the course of action to respond to the assessed needs of the beneficiary; and
- Description of a developed transition plan for the beneficiary once they have achieved goals of the care plan.

These elements are required to be provided in a narrative format in the beneficiary's progress notes.
This treatment plan does NOT require Client's signature.
This treatment plan is in addition to the Problem List.
Please see below for an example TCM treatment plan note (taken from BHRS clinical documentation guide):

10.4. EXAMPLES OF PROGRESS NOTES

EXAMPLE BROKERAGE SERVICE

This staff provided the following case management intervention to address the client's inability to manage emotions due to their anxiety. This staff contacted Group Intervention Center and spoke with intake counselor (Susan) to obtain information about the appropriateness of their Healing Heart Program to meet client's needs. Staff completed the referral process by summarizing client's anxiety symptoms and highlighting strengths, including supportive family members. Healing Hearts indicated client seemed appropriate for their program group and provided staff with information on next steps. This staff will contact client to discuss eligibility for program and assist client in preparing to attend this support group.

Treatment Plan:
Client's goal(s) in their own words: "I need a referral to get into the Healing Hearts Program"
To meet this goal, client participated actively in the development of this plan and will receive case management/peer support services to address the below concerns: Access to Healing Hearts Program.

Mental Health and Substance Use Documentation Training

BHRS will be providing a joint documentation training for new staff of Mental Health and Substance Use programs on Tuesday, October 11 from 2-4PM. All direct service staff are required to have completed the CalMHSA trainings posted here: https://www.marinbhrs.org/providers/mental-health-providers/clinical-documentation-guide
Please email bhrsqm@marincounty.org with the type of service (MH or SUS) you provide in order to register for the training.

EHR Updates

CalMHSA EHR activities are starting to pick up in the next few months. CalMHSA is scheduling multiple meetings to "demo" the different modules of the new EHR.

CalMHSA Demo Session	Date/Time Options			
Topic 1 - Navigation, Inquiry and Client Creation - Demo - Special Cohort -	Wednesday 9/21/22 9:00am – 10:30am	Thursday 9/22/22 2:00 – 3:30pm	Friday 9/23/22 10:30 – 12:00pm	Friday 9/23/22 3:00 – 4:30pm
Topic 2 - Clinical Documentation - Demo - Special Cohort -	Wednesday 9/28/22 9:00am – 10:30am	Thursday 9/29/22 2:00 – 3:30pm	Friday 9/30/22 10:30 – 12:00pm	Friday 9/30/22 3:00 – 4:30pm
Topic 3 - Medi-Cal Billing (Part 1) (Usage) - Demo - Special Cohort -	Wednesday 10/05/22 9:00am – 10:30am	Thursday 10/06/22 2:00 – 3:30pm	Friday 10/07/22 10:30 – 12:00pm	Friday 10/07/22 3:00 – 4:30pm
Topic 4 - Medi-Cal Billing (Part 2) (Setup) - Demo - Special Cohort -	Wednesday 10/19/22 9:00am – 10:30am	Thursday 10/20/22 2:00 – 3:30pm	Friday 10/21/22 10:30 – 12:00pm	Friday 10/21/22 3:00 – 4:30pm

Topic 5 - Reporting - Outcomes and Reports - Demo - Special Cohort	Wednesday 10/26/22 9:00am – 10:30am	Thursday 10/27/22 2:00 – 3:30pm	Friday 10/28/22 10:30 – 12:00pm	Friday 10/28/22 3:00 – 4:30pm
Topic 6 - State reporting - Demo - Special Cohort - Session 1	Wednesday 11/02/22 9:00am – 10:30am	Thursday 11/03/22 2:00 – 3:30pm	Friday 11/04/22 10:30 – 12:00pm	Friday 11/04/22 3:00 – 4:30pm

If you are interested in attending any of the "demo" sessions, please email Steve Jones at sjjones@marincounty.org and the Zoom link to the meeting will be sent to you.

HOW TO REACH US

BHRS ACCESS Team: BHRSAccessPublic@marincounty.org

BHRS ACCESS Supervisor: BHRSAccessSupervisor@marincounty.org

BHRS QM General: BHRSQM@marincounty.org

BHRS SUS Residential Care Authorization: BHRSAuthSUS@marincounty.org

MHP Inpatient Care Authorization: BHRSQMPublic@marincounty.org

BHRS Electronic Health Record (EHR) Team: BHRSEHR@marincounty.org

BHRS Admin Team: BHRSAdmin@marincounty.org

BHRS Credentialing Public: BHRSCredentialingPub@marincounty.org

All documentation training and manuals are available here:

https://www.marinbhrs.org/providers/mental-health-providers/clinical-documentation-guide

Please don't forget to share with staff who may not have access to email!