QM Corner

June 2021

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PAVE

- You MUST be Credentialed if you are a licensed, registered, waivered, or certified provide. While we know
 from credentialing. QM is "paving" the way for your success with Provider Enrollment, so be on the
 lookout for instructions coming soon! Please keep your important documents for this process too (e.g.
 licenses/ certifications, NPI numbers, Social Security Numbers, etc.). The deadline for enrollment is July 1,
 2021. For more information visit this link.
- 2. You MUST also enroll in PAVE. Provider enrollment with the State is different, yet similar (but sill different)

you have graduated with advanced degrees, and you have begun or completed rigorous licensing requirements, it is mandated that you be credentialed. This process will required you to fill out an application and submit important documents such as licenses, certifications, proof of education, work experience (resumes/CVs), National Provider Identifier (NPI) numbers, etc. We are currently credentialing providers in groups and will contact you soon if we have not done so.

Clinical Documentation Guide

Home » Behavioral Health and Recovery Services » Clinical Documentation Guide

Updated Clinical Documentation Guide

Marin County BHRS Quality Management has updated the Clinical Documentation Guide. Please use this current 2021 version for all of your clinical documentation guidance while documenting your treatment for mental health clients.

https://www.marinhhs.org/clinical-documentation-guide

Here are the updates in the 2021 version:

- Clarified scope of practice for assessment service
- Added statement of 15 minute maximum for documentation time for ongoing care notes
- Added section on assuming the record of an ongoing client
- Expanded Planned vs Unplanned services and added graphic
- Removed Special Populations Chapter: Katie A Subclass section & Therapeutic Behavioral Services class section
- Renumbered Chapters
- Removed Katie A Service Procedures section
- Moved ICC, IHBS, TBS from Katie A Services Procedures section to Descriptions of Specific Services chapter
- Incorporated TBS Class requirement into TBS Service description
- Expanded Medication Consent





Documentation Training

The next documentation training will be on Monday, June 21 from 3pm-5pm via zoom. Please email swilbur@marincounty.org to register!

County of Marin	POLICY NO. BHRS-SUS-21
Behavioral Health and Recovery Services (BHRS)	Next Review Date: February 2024
POLICY:	Date Reviewed/Approved: February 2021
RESIDENTIAL AUTHORIZATION	

SUBSTANCE USES SERVICES UPDATE

BHRS-SUS-21 Policy and Procedure Reminder

Policy:

The Marin County Access line (Telephone: 1-888-818-1115 / Fax: 415-223-9647 / Email: BHRSAuthSUS@marincounty.org) is a point of entry for both mental health and substance use services including screening, assessment, referral and treatment authorizations.

In order to prevent delays in admissions to treatment, BHRS on-call clinical staff will provide authorization within 24 hours of the request for eligible TARs submitted on a County holiday or weekend. For a TAR to be considered eligible for authorization, the individual must be a Marin County resident, a Marin Medi-Cal beneficiary, Marin low income uninsured individual, or any other population specified in a contract with a Residential provider, and meet medical necessity and the ASAM criteria for the proposed level of care.

Procedure:

Initial contact for substance use services may come through a call to the Access line, a physical walk-in, or by request of referral from a provider. Once screened by BHRS Access clinicians, the beneficiary will be referred to the appropriate level of care. If residential treatment is indicated, the provider will complete a TAR (initial Authorization) and send the TAR and supporting documentation (ASAM Assessment establishing medical necessity) via secure fax (415-223-9647) or via encrypted email to BHRSAuthSUS@marincounty.org to Access for authorization. The TAR should be submitted to BHRS Access at least 24 hours prior to the proposed admission to treatment date.

DHCS Information Notices 21-019, 21-020, 21-021 Re: DMC-ODS

DHCS has released three (3) new Information Notices that provide policy clarifications and updates to some of the DMC-ODS services and requirements. Please visit the <u>DHCS website</u> to learn about the: 1) Updated Policy regarding <u>residential treatment limitations</u>; 2) <u>Clarification on Recovery Services</u>; and 3) Updated policy on <u>Medical Necessity and Level of Care Placement</u>. All of these changes are effective retroactively to January 1, 2021 and through the duration of the DMC-ODS waiver renewal period ending December 31, 2021. DHCS is currently proposing DMC-ODS waiver renewal, which if approved, would authorize the DMC-ODS through December 2026.

New Contact Information For QM

You can now reach the Marin County BHRS Quality Management department through the new email account BHRSQM@marincounty.org. This email account is shared by the entire department and should be used for general inquiries.